

90 Day Retail and Mail Order Copays

Attachment 8

In October of 2021, MDA staff and Consultants were made aware of an issue in regards to the 90 Day Retail and Mail copays. The Schedule of Benefits state that 90 day retail and mail order are subject to 2 copays. However, MDA members have been mistakenly been being charged 3 copays for 90 day retail and mail order.

MDA has made the decision to refund these members. Express Script's system is able to pull a report back to 2019 to show which members have overpaid.

In 2021, the total dollar amount that will be repaid to members is \$4,195.46. At the time this Attachment was drafted, we are still waiting on reporting that indicates the final dollar amount for 2019 and 2020. We will report this number at the Board Meeting if it is available.